



Walsh - Blyth & Turton

# Quality & Product Assurance

2021



A hand holding a black pen and a spiral-bound notepad is the central focus. The background is a blurred industrial setting, likely a factory, with various equipment and lights visible. A red circular graphic is overlaid on the right side of the image, containing the text "Quality you can trust".

**Quality you  
can trust**

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**Constantly driving  
towards a more  
sustainable way  
of doing business**

# Mission Statement from our Managing Director

We provide sustainable and compliant solutions that improve the wellbeing and safety of our customers enabling them to focus on what they do best.

We are committed to ensuring that our business is conducted in all respects according to rigorous ethical, professional and legal standards. Our extensive and flexible supply chain offers our customers the opportunity to choose from a wide range of goods to meet commercial needs. Our supply chain management processes ensure those goods are responsibly sourced, manufactured and tested.



Chris Wakeman  
**Managing Director**



**REMA**



ISO9001  
OHSAS18001  
ISO14001



# Supply Chain Governance

## Ethical Sourcing Policy

We are committed to working with our product and service suppliers to ensure that the welfare of workers and labour conditions within our supply chain meet or exceed recognised standards, as well as encouraging environmentally friendly practices.

## Modern Slavery Statement

Modern slavery is a global issue and requires global action. Being part of Bunzl, an international business we are wholly committed to eliminating modern slavery practices and respecting human rights across both our own operations and our supply chain.

We take appropriate action to ensure that all our employees understand our policy of eliminating forced labour, child labour and human trafficking.

We expect our suppliers to meet or exceed local legislative requirements and applicable international requirements for workers' welfare and conditions of employment, such as those set by the International Labour Organization ('ILO') and the Ethical Trading Initiative ('ETI') and aim to ensure that our suppliers apply these standards. For full details, please visit [bunzl.com UK Modern Slavery Statement](https://www.bunzl.com/UK-Modern-Slavery-Statement) ►



## Our approach to Sustainability

Our approach is to constantly drive towards a more sustainable way of doing business through:

- Socially & ethically responsible purchasing
- Minimising our environmental impacts throughout the supply chain
- Delivering economically sound solutions
- Implementing good business practice

We are working closely with our supply chain partners to review all aspects of product manufacturing and packaging so we can reduce the environmental impacts of our products. Additionally, we offer our customers access to a Product Recycling scheme to enable responsible disposal of workwear at end-of-life.



**We follow a strict  
set of criteria  
which ensures the  
products we sell  
are compliant and  
fit for purpose**

## BSIF Registered Safety Supplier Scheme

The BSIF has created the Registered Safety Supplier Scheme (RSSS) to support the UK safety market.

Companies displaying the scheme's logo have signed a binding declaration that the safety equipment and services they offer meet the appropriate standards, fully complies with the PPE regulations and is correctly CE and UKCA marked by being subject to an annual audit ensuring that compliance with Regulation 2016/425 for Personal Protective Equipment is demonstrated which includes an indicative PPE test.

We are active members of the Registered Safety Supplier Scheme (RSSS).

Further information about the scheme can be found at [www.bsif.co.uk](http://www.bsif.co.uk)



## BSIF Working Group on Counterfeit & Illegal Goods

We are also active members of the BSIF Working Group that investigates the prolific incidences of counterfeit & illegal PPE products that are imported into the UK. This working group attempts to eradicate this heinous and dangerous practice by unscrupulous traders and are strongly supported in this activity by the HSE & Trading Standards.



A man with a beard and mustache, wearing a yellow hard hat, clear safety glasses, and a high-visibility yellow safety vest over a dark green polo shirt and a dark blue long-sleeved shirt. He has his arms crossed and is smiling slightly. The background is a blurred industrial setting with shelves and equipment. A red curved line and a red circle graphic are overlaid on the right side of the image.

**We are obsessed  
with safety and are  
deeply passionate  
about the quality  
and performance  
of our products**



## Our Product Control & Quality Assurance Processes

We have consistently been obsessed with safety and passionate about the quality, performance and compliance of products. Over time, our Quality Management and Control system has metamorphosized into a highly sophisticated, multi-step process that encapsulates the entire supply chain from concept development, product design, manufacture, factory approval to production inspection and final UK Quality Control vetting upon arrival in our **QA Centre**.

We carry out the majority of our **QA/QC inspections** as close to the manufacturing process as possible in order to minimise our environmental impact. Our team across Asia consists of qualified auditors who manage over **1400 suppliers** across the continent. All suppliers are audited on a **2-year cycle**. Self assessment questionnaires are undertaken and spot checks take place on a regular basis of all suppliers.





## Our Quality Standard & Commitments

We adhere to a policy which ensures that our goods & services at all times meet the quality & reliability requirements demanded by our customers as well as any statutory & regulatory requirements.

To fulfill this policy, we have established an effective quality management system, structured to the requirements of **EN ISO 9001:2015** which is policed internally by fully qualified audit managers on a continuous basis and externally accredited and certificated by an independent approved body, currently NQA.

## Product Design

Each product group is managed by an experienced Category Manager within the Purchasing Department, each of whom have a wealth of industry & product knowledge in their chosen field. In addition to buying approved product from branded suppliers, they are also charged with an innovative approach to the creation & development of Exclusive Brand products, their design, testing, approval and certification where necessary through our technical support department.





## Supplier Selection, Evaluation & Approval

We maintain a preferred supplier list of suppliers which is constantly updated through a detailed supplier questionnaire, information from regular contact meetings with supplier principals and detailed feed back on supplier performance & response through our Service Centre network.

In addition, we use the facilities of a wholly owned Bunzl Global Sourcing & QA/QC Asia organisation based in Shanghai, to provide a complete and exhaustive supplier selection, evaluation & approval service for all overseas suppliers who we select as candidates for our preferred supplier list. These services include a full & comprehensive factory audit prior to any supply contract being issued and are carried out by fully **EN ISO 9001:2015** qualified & accredited auditors/inspectors.

This process is carried out on an annual basis and the performance of these suppliers is monitored through a scoring system which highlights progress or regression in the required disciplines which are addressed and discussed at Annual Supplier reviews. Each returned supplier questionnaire contains a requirement for suppliers of PPE to complete and sign a declaration that they hold a current & valid EU Type-Examination Certificate or UKCA (UK Conformity Assessed) Certificate for all products supplied.



## Supplier Pre-Inspection Process Checks:

- Pre-inspection requirement for the factory to provide a fully completed Social Accountability Self Assessment Questionnaire which scores all aspects of Ethical Practices within that facility and without which we do not even begin the accreditation process
- Formal Accreditations i.e EN ISO9001:2015, EN ISO 14000 and SA 8000 as a minimum
- Plant & Maintenance Facilities
- Quality Control Systems including In-Process Quality Control
- Raw Material, Component & Accessories Inspection
- In Process Quality Control
- Final Inspection Procedures
- Packaging
- Non-Conforming Materials
- Communication & Document Control
- Sharp Tools Control (e.g. Needle Policy)
- Measurement Equipment Control & Calibration
- Social Accountability – Child Labour, Forced Labour & Disciplinary Practices, Health & Safety, Accommodation, Discrimination, Wages & Benefits, Working Hours & Hygiene Standards
- Environmental Impact

*Note: Any factory whose initial assessment does not achieve a 70% score taking all the above into account would NOT be considered suitable as a supplier for Bunzl Group Companies including Walsh - Blyth and Turton.*

## Bulk Manufacturing & In Production Inspection:

In addition to supplier selection, evaluation & approval, Bunzl Trading Shanghai Ltd., have the ability & expertise to manage our manufacturing suppliers throughout the bulk production process which includes:

- In production inspection & testing
- Pre-shipment inspection
- In-house testing at their fully equipped laboratory
- Where necessary to arrange additional or alternative testing at a fully accredited independent test house

## Product Approval, EU Type-Examination & UKCA Certification:

All product approvals and certifications are managed by our Technical Support Department who hold all specification sheets, certification, technical files and associated data, declarations of product conformity and control their issue

& validity as appropriate. All Exclusive Brand products are submitted through and managed by technical support to the relevant notified and approved bodies for EU Type-Examination and UKCA (UK Conformity Assessed Certification) and are monitored closely throughout this process.





### Use of External Specialists:

The majority of our Exclusive Brand PPE is **Certificated at SATRA** of which we are Gold members. This gives us the benefit of full access to their specialist team, most of whom sit on European PPE product committees & working groups and cascade any changes & developments within their chosen discipline.



This enables us to prepare well in advance for specification changes and to inform our customers of impending changes in safety product legislation in the early stages allowing for forward planning. We also have excellent working relationships with other major UK & international notified and approved bodies such as, **Inspec, Intertek and BSI** to name but a few.

### The Final Filter:

As a final filter, we maintain a Quality Assurance Centre in the UK that holds original production design samples, detailed specification documents and test equipment for verifying that all product is compliant, fit-for-purpose and of merchantable quality before being released into our network for distribution to our valued customers.





[wbtwoholesale.co.uk](http://wbtwoholesale.co.uk)



Walsh - Blyth & Turton




[@wbtwoholesale](https://twitter.com/wbtwoholesale)




Walsh - Blyth & Turton

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